



2024 Group Booking Policy

The following terms and conditions apply to all Group sales.

Group Tickets

Group bookings require a minimum of 10 adult tickets per performance. Tickets must be purchased for the same performance date and time. When ordering for a group, it is recommended that you request the maximum number of tickets that you may require. You can reduce the number of tickets in your group prior to final payment without penalty. Depending on availability, you may also add tickets to your group, up to 24 hours prior to the performance.

Payment Terms

A \$100 non-refundable deposit is required for each group booking. Confirmation of the number of tickets and full payment is due 30 days prior to performance.

Group tickets may be exchanged for another date (minimum one week in advance) subject to availability. No refunds are available for unused tickets on the day of performance.

Although a performance is rarely canceled, in the event of cancellation by Theatre Collingwood, we will make every effort to reschedule your group for a different performance of the same production. If we are unable to reschedule your group, a refund will be issued.

2024 Ticket Prices

Single Adult Tickets are \$48.00 per ticket

Groups of 10 or more pay \$43.00 per ticket

Student & Youth Tickets are \$25.00 per ticket

HST is applicable to all tickets.

Paying For Your Tickets

We accept Visa, MasterCard, Debit, E-Transfers, Theatre Collingwood Gift Certificates, cheques payable to Theatre Collingwood Association Inc., and cash. The transaction must be made in one payment per group order. Tickets may be picked up at our Box Office in advance or at the theatre on the day of the performance. Tickets can also be mailed to the group leader in advance, upon full payment. Your order will be acknowledged by an invoice for the deposit, which is due upon receipt.

Toll Free 1-866-382-2200 Local 705-445-2200
info@theatrecollingwood.ca www.theatrecollingwood.ca
Box Office 201 - 150 St. Paul St. Collingwood ON L9Y 3P2



Complimentary Tickets

Complimentary tickets are available at a ratio of 2 complimentary tickets per 30 paid adult tickets for the Tour Guide and Bus Driver. Tickets must be booked in advance.

Seating

If someone in your group requires an aisle seat, or prefers to sit close to the front, please note that special request when you order. Theatre Collingwood strives to give groups the best seats available upon booking. It may be necessary to split seating into smaller groups in order to accommodate the entire order. Group seating will not be confirmed until final payment is received. Sitting together as a group is subject to availability and the venue of the show, it is not guaranteed. Groups should arrive at the theatre no later than 30 minutes prior to the performance time. Single tickets are General Admission.

Accessibility

All venues are wheelchair accessible and we will gladly provide more information about access for the venue for your selected performance. Please indicate the number of wheelchairs in your Group when ordering tickets so that we may reserve special seating locations. Our ushers will escort anyone who requires assistance.

Parking

Anyone displaying a valid Accessible Parking Permit or having a valid Ontario Veteran License Plate is exempt from paying to park in any municipal parking area. The Town of Collingwood offers FREE municipal parking on Saturdays, Sundays and holidays, as well as after 6:00 p.m. during the week.

Motor coach loading & unloading is available right at the theatre. Please advise us if you are coming by bus and we will make arrangements and recommend where the bus driver may park.

Restaurants & Accommodation

Our Box Office will gladly assist you with recommendations for restaurants, accommodations and other places of interest in the area.

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