



2019 Group Booking Policy

The following terms and conditions apply to all Group sales.

Group Tickets

Group bookings require a minimum of 10 adult tickets per performance. Tickets must be purchased for the same performance date and time. All seats are reserved. When ordering for a group, it is recommended that you request the maximum number of tickets that you may require. You can reduce the number of tickets in your group prior to final payment without penalty. Depending on availability, you may also add tickets to your group, up to 24 hours prior to the performance.

Payment Terms

A \$100 refundable deposit is required for each group booking. Confirmation of the number of tickets and full payment is due 30 days prior to performance. A full refund of the deposit is available only if cancellation is received 30 days prior to the performance. Deposits will not be refunded if tickets are cancelled after the deadline.

Group tickets may be exchanged for another date (minimum one week in advance) subject to availability for a handling fee of \$2.50 per ticket. No refunds are available for unused tickets on the day of performance.

Although a performance is rarely cancelled, in the event of cancellation due to seriously inclement weather, we will make every effort to reschedule your group for a different performance of the same production. If we are unable to reschedule your group, a refund may be issued at the discretion of the Executive Director.

Ticket Prices

Matinee Group (10 or more) \$40.00 + HST

Evening Group (10 or more) \$42.00 + HST

Paying For Your Tickets

We accept Visa, MasterCard, Debit, Theatre Collingwood Gift Certificates, cheques payable to Theatre Collingwood, and cash. The transaction must be made in one payment per group order. Tickets may be picked up at the theatre or mailed to the group leader in advance. Your order will be acknowledged by an invoice for the deposit, which is due upon receipt.

Complimentary Tickets

Complimentary tickets are available at a ratio of 2 complimentary tickets per 30 paid adult tickets.

Toll Free 1-866-382-2200 • Local 705-445-2200
info@theatrecollingwood.ca • www.theatrecollingwood.com
Box Office 104-115 Hurontario St. Collingwood, ON L9Y 2L9



Seating

If someone in your group requires an aisle seat, or prefers to sit close to the front, please note that special request on your order form. Theatre Collingwood strives to give groups the best seats available upon booking. It may be necessary to split seating into smaller groups in order to accommodate the entire order. Group seating will not be confirmed until final payment is received. Groups should arrive at the theatre no later than 30 minutes prior to the performance time.

Accessibility

The Gayety Theatre is wheelchair accessible from Ontario Street with a ramp leading directly into the theatre. Please indicate the number of wheelchairs in your Group when ordering tickets so that we may reserve special seating locations. Our ushers will escort anyone who requires assistance with a walker or wheelchair from Ontario Street.

Parking

The downtown area can be very busy midday, therefore please tell your group to allow plenty of time for parking. Public parking is available on surrounding streets and municipal parking lots; *Accessed from St. Marie Street (one block east of Hurontario St. /one block north of Ontario St.). There is also a large lot located on Pine Street (one block west and one block north).*

Parking on Hurontario Street is currently \$1.00 per hour (maximum of 3 hours). Metered street parking and parking in the municipal lot is currently \$0.75 per hour (no maximum).

Anyone displaying a valid Accessible Parking Permit or having a valid Ontario Veteran License Plate is exempt from paying to park in any municipal parking area. The Town of Collingwood offers FREE municipal parking on Saturdays, Sundays and holidays, as well as after 6:00 p.m. during the week.

Motor coach loading & unloading is available right at the theatre. Please advise us if you are coming by bus and we will make arrangements on Ontario Street and recommend where the bus driver may park.